



ENGLISH LEVEL: A2-B1  
Elementary & Lower-intermediate

# English for Health Care Assistants and Carers

## DELIVERING OUTSTANDING CARE

**Communicating accurately and effectively is critical to the safety, care and wellbeing of patients.**

The course is designed for HCAs and carers with an elementary or low-intermediate (A2-B1) level of English who work, or are preparing to work, in an English-speaking environment, including hospitals, care homes, and community healthcare practices.

This course teaches HCAs and carers to communicate both confidently and accurately at work.

### Course Topics include:

- ✓ Introducing yourself
- ✓ Talking about the body
- ✓ Patient admissions
- ✓ Taking observations
- ✓ Eating and drinking
- ✓ Toileting
- ✓ Mobility
- ✓ Pressure area care
- ✓ Falls and injuries
- ✓ Elderly patients
- ✓ Infection control
- ✓ Talking about pain
- ✓ Mental Health
- ✓ Hospital charts

Taking the course also improves vocabulary, grammar, and conversational skills.

Students learn to speak confidently and accurately, and learn to understand better what others say to them.

### Learn Practical Communication Skills



Communicating effectively with patients and other healthcare staff makes a massive difference to the quality of an HCA or carer's work.

### Learn from Experienced Medical and English Language Professionals



These courses are written by Medical and English Language professionals, including qualified nurses, teachers and course designers. They understand the best way of using online training to produce great results.

### Learn when and where you want



These courses can be accessed on a PC, tablet or smartphone, allowing you to learn when is convenient for you. Activities and exercises are short and engaging, so even 10 minutes can be productive.





## About the Course

<b>Course Length</b>	60 hours of study, divided into 10 clearly defined 6-hour sections. Each section focuses on a vital area of practice, giving students the tools to perform effectively at work. Students have 3 months to complete the course
<b>Course Level</b>	The course is set at an elementary and low-intermediate level (A2-B1 in the Common European Framework). At this level, you can currently understand and communicate in simple sentences in familiar situations, such as travel, work and family.
<b>Inputs</b>	During the course, students listen to conversations, read medical texts and hospital charts, watch animated videos, look at work-related photographs and images, and study vocabulary, grammar and pronunciation focus points.
<b>Exercises</b>	Students take a wide range of exercises to help learn the language they need. The exercises concentrate on scenarios using English at work.
<b>Integrated Dictionary and Pronunciation Guide</b>	Click on any word to get its meaning and listen to how it should be said – in both British and American English.
<b>Progress Assessment</b>	Students can track their results and the time they spend online. And at the end of every unit, there is a progress assessment so students can see what they have learnt.
<b>End of Course CPD Certificate</b>	When doctors complete the course, they receive a CPD-stamped Certificate stating the name and level of the course, and a description of what they have learnt.
<b>Lead Writer</b>	Virginia Allum is a practising Registered Nurse, a lecturer in Medical English, and a widely published writer, including 'English for Medical Purposes: Health Care Assistants', 'English for Carers', and the 'Cambridge English for Nursing' text books, and creating practice materials for the Occupational English Test.

### More Medical English courses available from SLC

#### NURSES

##### Getting the Essentials Right

This course ensures nurses can communicate confidently and accurately at work.



100 HOURS, ONLINE  
ENGLISH LEVEL: B1

Lower-intermediate & Intermediate

#### DOCTORS

##### Advanced Workplace Communication

This course develops a doctor's ability to communicate successfully in all areas at work.



100 HOURS, ONLINE  
ENGLISH LEVEL: B2-C1

Upper-intermediate & Advanced

#### AHPs

##### Fluency in the Workplace

This course develops higher level English skills required by AHPs to communicate with accuracy at work.



100 HOURS, ONLINE  
ENGLISH LEVEL: B2

Upper-intermediate



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